

To whom it my concern,

The Fruske Terme in Vrdnik near Novi Sad in Serbia is a privately owned hotel and spa complex with eight pools and a big variety of spa amenities to the highest standard. Using high quality products to spoil our guests with was a key factor right from the beginning of this project.

After a tour through all of central Europe visiting various fairs and pool fabricators we decided that Berndorf's pools were the right choice for our project.

Berndorf presented themselves most professionally. Their fabrication facilities gave a clean and organized impression; their pools are technically sophisticated and meet the highest quality standards; their staff was courteous and could answer all our questions to give us the confidence to take their team on board to realize one of the most important parts of our project – the pools – together with them.

Throughout the entire project we had an excellent collaboration with their team. Berndorf's project management became an important part of our own project team. We created relationships based on respect and the common interest to make this project a success for both parties. We bounced ideas and found solutions to challenging issues together.

We are very happy to have chosen Berndorf to build our pools and we want to recommend Berndorf and their products to anyone who wants to have high quality pools for their project.

Based on the feedback from our guests, we are already thinking about extending the Fruske Terme by a few more outdoor pools and we would be happy to work with Berndorf again.

Best regards,

Natasa Bozic.

